



## **EMPLOYMENT AND ECONOMIC DEVELOPMENT POLICY COMMITTEE**

# **AGENDA**

**11 AUGUST 2020**

Notice is hereby given, in accordance with the provisions of the Local Government Act 1993 that a **EMPLOYMENT AND ECONOMIC DEVELOPMENT POLICY COMMITTEE MEETING of ORANGE CITY COUNCIL** will be held in the **COUNCIL CHAMBER, CIVIC CENTRE, BYNG STREET, ORANGE WITH AN OPTION OF ONLINE CONFERENCING PLATFORM ZOOM DUE TO COVID-19 REQUIREMENTS** on Tuesday, 11 August 2020.

David Waddell  
**CHIEF EXECUTIVE OFFICER**

For apologies please contact Administration on 6393 8218.

## AGENDA

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## **1 INTRODUCTION**

### **1.1 DECLARATION OF PECUNIARY INTERESTS, SIGNIFICANT NON-PECUNIARY INTERESTS AND LESS THAN SIGNIFICANT NON-PECUNIARY INTERESTS**

The provisions of Chapter 14 of the Local Government Act, 1993 (the Act) regulate the way in which Councillors and designated staff of Council conduct themselves to ensure that there is no conflict between their private interests and their public role.

The Act prescribes that where a member of Council (or a Committee of Council) has a direct or indirect financial (pecuniary) interest in a matter to be considered at a meeting of the Council (or Committee), that interest must be disclosed as soon as practicable after the start of the meeting and the reasons given for declaring such interest.

As members are aware, the provisions of the Local Government Act restrict any member who has declared a pecuniary interest in any matter from participating in the discussion or voting on that matter, and requires that member to vacate the Chamber.

Council's Code of Conduct provides that if members have a non-pecuniary conflict of interest, the nature of the conflict must be disclosed. The Code of Conduct also provides for a number of ways in which a member may manage non pecuniary conflicts of interest.

### **RECOMMENDATION**

It is recommended that Committee Members now disclose any conflicts of interest in matters under consideration by the Employment and Economic Development Policy Committee at this meeting.



## **2 COMMITTEE MINUTES**

### **2.1 MINUTES OF THE ECONOMIC DEVELOPMENT COMMUNITY COMMITTEE HELD 15 JULY 2020**

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RECORD NUMBER: 2020/1236

AUTHOR: Nick Redmond, Acting Director Corporate and Commercial Services

#### **EXECUTIVE SUMMARY**

The Economic Development Community Committee met on 10 June 2020 and the minutes are attached for Council's adoption.

#### **LINK TO DELIVERY/OPERATIONAL PLAN**

The recommendation in this report relates to the Delivery/Operational Plan strategy "12.1 Prosper - Attract and grow strategic investment".

#### **FINANCIAL IMPLICATIONS**

Nil

#### **POLICY AND GOVERNANCE IMPLICATIONS**

Nil

#### **RECOMMENDATION**

- 1 That Council acknowledge the reports presented to the Economic Development Community Committee at its meeting held on 15 July 2020.**
- 2 That the minutes of the Economic Development Community Committee be adopted.**

#### **FURTHER CONSIDERATIONS**

Consideration has been given to the recommendation's impact on Council's service delivery; image and reputation; political; environmental; health and safety; employees; stakeholders and project management; and no further implications or risks have been identified.

#### **ATTACHMENTS**

- 1 Minutes of the Meeting of the Economic Development Community Committee held on 15 July 2020

#### **ATTACHMENTS**

- 1 EDCC 15 July 2020 Agenda, 2020/1182 [↓](#)

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# ORANGE CITY COUNCIL

MINUTES OF THE

## ECONOMIC DEVELOPMENT COMMUNITY COMMITTEE

HELD IN COUNCILLORS WORKROOM, CIVIC CENTRE, BYNG STREET, ORANGE

ON 15 JULY 2020

COMMENCING AT 8.01AM

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### 1 INTRODUCTION

#### ATTENDANCE

Cr T Mileto (Chairperson), Cr R Kidd (Mayor), Cr M Previtiera, Mr Tim Hall, Mr Russell Tym, Mr Michael Banks, Mr Greg Beileiter, Miss Gemma McDonald, , Mr Craig Hort, Mr Darryl Curran, Dr David Mallard, Mr Todd Bryant, Mr Jack Evans, Ms Amanda Spalding, Mr Sam Harma, Acting Director Corporate and Commercial Services, Acting Manager Business Development.

#### 1.1 Apologies and Leave of Absence

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##### RESOLVED

**Cr R Kidd/Ms A Spalding**

That the apologies be accepted from Mr Wayne Sunderland, Mr Tony Healey and Mrs Neina Campbell for the Economic Development Community Committee meeting on 15 July 2020.

#### 1.2 Acknowledgement of Country

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#### 1.3 Declaration of pecuniary interests, significant non-pecuniary interests and less than significant non-pecuniary interests

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Nil.

### 2 PREVIOUS MINUTES

##### RESOLVED

**Ms A Spalding/Mr T Hall**

That the Minutes of the Meeting of the Economic Development Community Committee held on 10 June 2020 (copies of which were circulated to all members) be and are hereby confirmed as a true and accurate record of the proceedings of the Economic Development Community Committee meeting held on 10 June 2020.

### 3 PRESENTATIONS

#### 3.1 ORANGE CBD AUDIT

TRIM REFERENCE: 2020/1180

A summary of the activity of the CBD Audit and the expected benefits and long term findings were presented to the committee.

### 4 GENERAL REPORTS

#### 4.1 RETAIL RECOVERY PROJECT

TRIM REFERENCE: 2020/1171

**RECOMMENDATION****Mr T Hall/Mr G Beileiter**

That the Committee acknowledge the report on the Retail Recovery project.

#### 4.2 ECONOMIC DEVELOPMENT COMMUNITY COMMITTEE ACTION PLAN

TRIM REFERENCE: 2020/1179

**RECOMMENDATION****Cr R Kidd/Mr C Hort**

That the Economic Development Community Committee Action Plan be reviewed and updated.

**THE MEETING CLOSED AT 9.10AM.**



# **ECONOMIC DEVELOPMENT COMMUNITY COMMITTEE**

# **AGENDA**

**15 JULY 2020**

Notice is hereby given, in accordance with the provisions of the Local Government Act 1993 that a **ECONOMIC DEVELOPMENT COMMUNITY COMMITTEE MEETING of ORANGE CITY COUNCIL** will be held in the **COUNCILLORS WORKROOM, CIVIC CENTRE, BYNG STREET, ORANGE** on **Wednesday, 15 July 2020** commencing at **8.00**.

David Waddell  
**CHIEF EXECUTIVE OFFICER**

For apologies please contact Tony Boland on 6393 8250.



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## AGENDA

### EVACUATION PROCEDURE

In the event of an emergency, the building may be evacuated. You will be required to vacate the building. The Committee Clerk will now identify the emergency muster point.

Under no circumstances is anyone permitted to re-enter the building until the all clear has been given and the area deemed safe by authorised personnel.

In the event of an evacuation, a member of Council staff will assist any member of the public with a disability to vacate the building.

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## **1 INTRODUCTION**

### **MEMBERS**

Cr T Mileto (Chairperson), Cr R Kidd (Mayor), Cr M Previtiera, Cr J Whitton, Mr Tim Hall, Mr Russell Tym, Mr Wayne Sunderland, Mr Michael Banks, Mr Tony Healey, Mr Greg Beileiter, Mr Phil Gunn, Miss Gemma McDonald, Mrs Neina Campbell, Mr Craig Hort, Mr Darryl Curran, Mrs Bernadette Novotny, Dr David Mallard, Mr Todd Bryant, Ms Julianne Jarrett, Ms Michelle Kable, Mr Leon Grant, Mr Jack Evans, Director Corporate and Commercial Services, Manager Business Development, Business Project Officer

### **1.1 APOLOGIES AND LEAVE OF ABSENCE**

### **1.2 ACKNOWLEDGEMENT OF COUNTRY**

I would like to acknowledge the Wiradjuri people who are the Traditional Custodians of the Land. I would also like to pay respect to the Elders both past and present of the Wiradjuri Nation and extend that respect to other Aboriginal Australians who are present.

### **1.3 DECLARATION OF PECUNIARY INTERESTS, SIGNIFICANT NON-PECUNIARY INTERESTS AND LESS THAN SIGNIFICANT NON-PECUNIARY INTERESTS**

The provisions of Chapter 14 of the Local Government Act, 1993 (the Act) regulate the way in which Councillors and designated staff of Council conduct themselves to ensure that there is no conflict between their private interests and their public role.

The Act prescribes that where a member of Council (or a Committee of Council) has a direct or indirect financial (pecuniary) interest in a matter to be considered at a meeting of the Council (or Committee), that interest must be disclosed as soon as practicable after the start of the meeting and the reasons given for declaring such interest.

As members are aware, the provisions of the Local Government Act restrict any member who has declared a pecuniary interest in any matter from participating in the discussion or voting on that matter, and requires that member to vacate the Chamber.

Council's Code of Conduct provides that if members have a non-pecuniary conflict of interest, the nature of the conflict must be disclosed. The Code of Conduct also provides for a number of ways in which a member may manage non pecuniary conflicts of interest.

### **RECOMMENDATION**

It is recommended that Committee Members now disclose any conflicts of interest in matters under consideration by the Economic Development Community Committee at this meeting.

## **2 PREVIOUS MINUTES**

### **RECOMMENDATION**

That the Minutes of the Meeting of the Economic Development Community Committee held on 10 June 2020 (copies of which were circulated to all members) be and are hereby confirmed as a true and accurate records of the proceedings of the Economic Development Community Committee meeting held on 10 June 2020.

### **ATTACHMENTS**

- 1 Minutes of the Meeting of the Economic Development Community Committee held on 10 June 2020

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## ORANGE CITY COUNCIL

### MINUTES OF THE ECONOMIC DEVELOPMENT COMMUNITY COMMITTEE

HELD IN VIA ONLINE MEETING PLATFORM - ZOOM

ON 10 JUNE 2020

COMMENCING AT 8.00

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## 1 INTRODUCTION

### ATTENDANCE

Cr T Mileto (Chairperson), Mr Tim Hall, Mr Russell Tym, Mr Wayne Sunderland, Mr Michael Banks, Mr Greg Beileiter, Miss Gemma McDonald, Mr Craig Hort, Ms Amanda Spalding, Acting Director Corporate and Commercial Services, Acting Manager Business Development.

#### 1.1 Apologies and Leave of Absence

<b>RESOLVED - 20/154</b>	<b>Ms A Spalding/Mr G Beileiter</b>
That the apologies be accepted from Cr R Kidd (Mayor) and Mr Tony Healey for the Economic Development Community Committee meeting on 10 June 2020.	

#### 1.2 Acknowledgement of Country

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#### 1.3 Declaration of pecuniary interests, significant non-pecuniary interests and less than significant non-pecuniary interests

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Nil.

## 2 PREVIOUS MINUTES

<b>RESOLVED</b>	<b>Mr C Hort/Mr T Hall</b>
That the Minutes of the Meeting of the Economic Development Community Committee held on 11 March 2020 (copies of which were circulated to all members) be and are hereby confirmed as a true and accurate record of the proceedings of the Economic Development Community Committee meeting held on 11 March 2020.	

### **3 GENERAL REPORTS**

#### **3.1 COMPARATIVE VISITATION DATA FOR ORANGE LGA**

TRIM REFERENCE: 2020/868

**RECOMMENDATION**

**Mr G Beileiter/Mr T Hall**

That the report by Manager Tourism on Comparative Visitation Data for Orange LGA be acknowledged.

#### **3.2 COVID-19 REBOUND GROUP**

TRIM REFERENCE: 2020/874

**RECOMMENDATION**

**Mr M Banks/Ms G McDonald**

That the Committee acknowledge the report and provide information back through the Chairperson to provide to the COVID-19 Group.

**THE MEETING CLOSED AT 9.03AM.**

### **3 PRESENTATIONS**

#### **3.1 ORANGE CBD AUDIT**

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Verbal presentation on preliminary results of the CBD audit.

## 4 GENERAL REPORTS

### 4.1 RETAIL RECOVERY PROJECT

RECORD NUMBER: 2020/1171

AUTHOR: Tony Boland, Acting Business Development Manager

#### EXECUTIVE SUMMARY

The local government sector is often a key stimulator in regional economies. The Council purchases cars, plant, consumables and services which leads to further flow on effects to the broader economy. The retail sector is often the area where Council has the least amount of capacity to influence additional expenditure.

At the Extraordinary Council Meeting in June when adopting the budget, Council approved a cash injection of \$50,000 directly into the local retail sector through the Shop Orange program. The project has been titled Retail Recovery.

#### LINK TO DELIVERY/OPERATIONAL PLAN

The recommendation in this report relates to the Delivery/Operational Plan strategy “12.1 Prosper - Attract and grow strategic investment”.

#### FINANCIAL IMPLICATIONS

The \$50,000 has been approved by Council. The resourcing for the conduct of the project will be met from existing resources.

#### POLICY AND GOVERNANCE IMPLICATIONS

Nil.

#### RECOMMENDATION

**That the Committee acknowledge the report on the Retail Recovery project.**

#### FURTHER CONSIDERATIONS

The recommendation of this report has been assessed against Council’s other key risk categories and the following comments are provided:

Service Delivery	While the project will take considerable internal resources, the nature of the project is short term so that staff are able to reprioritise current workloads to resource the project.	
Image and Reputation	This is the only realistic way that Council is able to quickly assist the retail sector in its recovery from Covid-19 restrictions.	

#### SUPPORTING INFORMATION

For many years local government has grappled with the concept of how to stimulate the local retail sector. There have been many theories about how this might be achieved including major prize draws and advertising campaigns. Very few of these options allow for immediate impact into the retail economy.

The Council resolution of 23 June 2020 to allocate \$50,000 to a Retail Recovery project was the fastest way for Orange City Council to put money back into the local retail economy. To facilitate this injection of funds, the Shop Orange program has been used.

The Retail Recovery project has set up two separate competitions for Orange residents to enter. Each competition will have 5 weekly draws of 100 cards with a value of \$50 per card. One competition is an online competition where each person can only enter once and the entry lasts the entirety of the competition. The second competition is a traditional based paper entry form. Having two competitions ensures the people who are not digitally literate or connected can also compete in the completion. Each person can only win in each competition once.

The first draw of the competitions took place on 8 July 2020 and 200 residents were notified the same day. Around half (100 cards) were collected the same day.

The Shop Orange program was chosen as the conduit for the Retail Recovery as it was already in place and the expenditure can be limited to local businesses. It also builds on the recent Newcrest/Orange 360 Staycation project. Although national businesses (Westfarmers, Woolworths, Super Retail Group) are eligible to take part in the program, they choose not to. This means that most of the 115 plus businesses that are registered for the Shop Orange program are locally owned and operated businesses.

While the Retail Recovery project is an immediate injection into the economy, Council has also reviewed its purchasing practices and taken steps to ensure as much purchasing as possible is local. Council has reviewed its policy on Local Purchasing that has seen local providers be given a 5% advantage over out of area quotes and tenders. The CEO has also directed that all purchasing must be reviewed and where ever possible, the product purchased locally.





**4.2 ECONOMIC DEVELOPMENT COMMUNITY COMMITTEE ACTION PLAN**

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RECORD NUMBER: 2020/1179

AUTHOR: Tony Boland, Acting Business Development Manager

**EXECUTIVE SUMMARY**

The action plan is presented to Council with updates.

**LINK TO DELIVERY/OPERATIONAL PLAN**

The recommendation in this report relates to the Delivery/Operational Plan strategy “12.1 Prosper - Attract and grow strategic investment”.

**FINANCIAL IMPLICATIONS**

Nil.

**POLICY AND GOVERNANCE IMPLICATIONS**

Nil.

**RECOMMENDATION**

**That the Economic Development Community Committee Action Plan be reviewed and updated.**

**FURTHER CONSIDERATIONS**

Consideration has been given to the recommendation’s impact on Council’s service delivery; image and reputation; political; environmental; health and safety; employees; stakeholders and project management; and no further implications or risks have been identified.

**ATTACHMENTS**

- 1 Action Plan - Economic Development Community Committee, D18/18634

Date	Action	Who	Community Strategic Plan reference	Budget status	Start	End	Update/Completed	Completed
18/4/18	Identify large scale industry/ employment opportunities for relocation	Committee	12.1 Attract and grow strategic investment	\$0	18/4/18	Ongoing	<ul style="list-style-type: none"> <li>• <i>ActivateOrange</i> includes the Life Science Precinct and expansion of the southern industrial and freight precinct.</li> </ul>	
18/4/18	Business Incubators	Business Projects Officer	12.2 Support innovative industry sectors	NA	18/4/18	Ongoing	<ul style="list-style-type: none"> <li>• Forwarded to SJB as part of FutureCity</li> <li>• Developing an artisanal food production incubator concept</li> </ul>	
18/4/18	Support local retailers to move into the online shopping space	Business Projects Officer	12.2 Support innovative industry sectors	\$0	18/4/18	Ongoing	<ul style="list-style-type: none"> <li>• Working with Orange 360 and retailers to improve digital presence</li> <li>• Considering as part of FutureCity project</li> </ul>	
18/4/18	Work with key stakeholders to develop a program to encourage locals to give local businesses a chance to quote before going elsewhere to purchase.	Committee	12.4. Partner with key stakeholders to enhance opportunities	\$0	18/4/18	Ongoing	<ul style="list-style-type: none"> <li>• Council has implemented a new local purchasing policy</li> <li>• Introduction of the Retail Recovery Project</li> </ul>	

	Better facilities for holding large state sporting events	Director Community Recreation and Cultural Services	1.2, 2.1, 2.2, 2.3,	Variable	18/4/18	Ongoing	<ul style="list-style-type: none"> <li>• \$25m announced for the rectangle sporting complex</li> <li>• Cricketing centre of excellence.</li> <li>• Included in <i>ActivateOrange</i> Plan.</li> </ul>	
18/4/18	Build on the cycling activity and visitation	Tourism Manager	11.2. Develop and attract a variety of events, festivals and activities for locals and visitors	\$2m+ over 4 years	18/4/18	Ongoing	<ul style="list-style-type: none"> <li>• Council continues to install the cycle ways infrastructure</li> <li>• Cycling is part of a funding agreement with Orange360</li> <li>• Included in <i>ActivateOrange</i> Plan.</li> <li>• Mt Canobolas MTB trails</li> </ul>	
18/4/18	Lobbying of government for upgrade of the NBN FTTN to FTTP and the improvement of mobile service.	Business Projects Officer	13.2. Support initiatives for improved connectivity	\$0	18/4/18	Ongoing	<ul style="list-style-type: none"> <li>• Is being considered within the concepts of smart cities and OC Future City project.</li> <li>• Staff from the Department of Communications have been in contact and will be attending a future meeting.</li> </ul>	
18/4/18	Business forum on CBD redevelopment (OC Future City).	Business Projects Officer	12.4. Partner with key stakeholders	\$0	18/4/18	Ongoing	<ul style="list-style-type: none"> <li>• OC Future City draft on public exhibition</li> <li>• Business forum held 13/11/19</li> </ul>	

18/4/18	Improving the amenity at Mt Canobolas	Director Community Recreation and Cultural Services	Section 75A of the National Parks and Wildlife Act 1974	\$0	18/4/18	Ongoing	Council continues to seek funding for the development of the Mt Canobolas Mountain Bike Trail. There is \$500,000 in this year's budget for SOEE	
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### **3 GENERAL REPORTS**

#### **3.1 UPDATED SPENDMAPP DATA FOR THE COVID-19 RESTRICTED PERIOD**

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RECORD NUMBER: 2020/1262

AUTHOR: Tony Boland, Acting Business Development Manager

##### **EXECUTIVE SUMMARY**

Council has been subscribing to the Spendmapp application since April 2019. Spendmapp allows Council to understand what is going on in the local economy and have actual figures on which to base decisions. Geografia, the creator of Spendmapp, have faced a significant number of issues in securing the data since the Royal Commission into the banking and finance industry. The banks effectively locked down all information in case there was a breach of privacy and have only just started to release information again.

Geografia have been in liaison with the financial institutions that release the data that informs the Spendmapp application. This is a delicate and drawn out process since the Royal Commission and has seen one of the Big 4 banks withdraw their data services altogether (ANZ Business Insights). The data provided is a snapshot of how the various sectors of the economy fared over the COVID-19 restricted period.

Councillors should remember that the Spendmapp data is aggregated data and does not reflect the performance of every business, just the overall performance of the category. While there are a number of businesses that have done well in the restrictions and some businesses that have matched the average, there are a number of businesses that have struggled and continue to struggle now. It is important that this is in the forefront of everyone's mind when discussing the aggregated data.

##### **LINK TO DELIVERY/OPERATIONAL PLAN**

The recommendation in this report relates to the Delivery/Operational Plan strategy "12.1 Prosper - Attract and grow strategic investment".

##### **FINANCIAL IMPLICATIONS**

Nil.

##### **POLICY AND GOVERNANCE IMPLICATIONS**

There are no direct policy or governance implications but the data presented and future data will continue to inform Council's strategic planning.

##### **RECOMMENDATION**

**That Councillors acknowledge the report on the Updated Spendmapp Data for the COVID-19 Restricted Period.**

##### **FURTHER CONSIDERATIONS**

Consideration has been given to the recommendation's impact on Council's service delivery; image and reputation; political; environmental; health and safety; employees; stakeholders and project management; and no further implications or risks have been identified.

## 3.1 Updated Spendmapp Data for the COVID-19 Restricted Period

**SUPPORTING INFORMATION**

Geografia have been in negotiation about supply with their data company for an extended period. This has been a fallout from the Royal Commission into the banking and finance industry. While the process has not returned to normal, the data is beginning to flow, which allows us to see the spending impacts of the COVID-19 restrictions and measures to address this.

The table below is a summary across the 14 industry groups reported by Spendmapp. The figures represent a growth or decline in comparison to the corresponding month in 2019. Breakdowns of the categories are attached.

	Mar 2020	Apr 2020	May 2020
TOTAL	↑ 93%	↓ 33%	↓ 13%
Bulky Goods	↑ 166%	↑ 24%	↑ 121%
Dining & Entertainment	↑ 50%	↓ 60%	↓ 33%
Department stores & DDS	↑ 60%	↓ 54%	↓ 13%
Furniture & Household	↑ 17%	↓ 63%	↓ 47%
Groceries	↑ 165%	↓ 0.5%	↑ 8%
Light Industry	↑ 65%	↑ 12%	↑ 10%
Other	↑ 109%	↓ 8%	↑ 40%
Personal Services	↑ 67%	↓ 60%	↓ 41%
Professional Services	↑ 85%	↓ 57%	↓ 36%
Specialised luxury goods	↑ 143%	↑ 1.7%	↑ 13%
Specialised food retail	↑ 176%	↑ 20%	↑ 55%
Trades	↑ 160%	↓ 8%	↑ 81%
Transport	↑ 72%	↓ 36%	↓ 25%
Travel	↓ 32%	↓ 92%	↓ 82%

Please note, these figures do not include Jobkeeper payments made to business, just activity over the counter or by phone. The figures do not include the grants made by the NSW Government or by any other bodies.

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### 3.1 Updated Spendmapp Data for the COVID-19 Restricted Period

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The underlying algorithm for calculating total expenditure may have slightly over estimated the level of activity as the economy moved toward a cashless system during March and April. The algorithm is based on data from the Reserve Bank and the Reserve Bank have not updated their data since the outbreak of COVID in relation to cash transactions as a percentage of overall transactions. Advice from Geografia is that cash transactions as a percentage of overall transactions in the algorithm was already low prior to COVID, so the variation (when adjusted) is not likely to be significant. This means the level of actual expenditure is less than shown here, but anecdotal checks with local businesses have seen confirmation that this level of expenditure is typical of their industry group.

The month of March saw growth across 13 of the 14 sectors. Only the travel sector reduced in March which is to be expected as part of the restrictions or 'lock down' on airlines, motels, caravan parks and holiday accommodation.

Economic Stimulus was provided in the way of a \$750 cash payment that were delivered between 31 March 2020 and 17 April 2020 to eligible welfare recipients. The Jobkeeper payment with the Corona Virus supplement (\$1100) commenced on 27 April 2020. The Jobkeeper payment commenced in the first week of May 2020, but was backdated to 30 March 2020 for eligible businesses.

Supermarkets (groceries) saw substantial growth in sales in March as people stocked up on non-perishable items, food staples and toilet paper. Supermarkets then experienced a slight fall in April as many people were already stocked up with non-perishables. The month of May then saw a slight growth.

Trades were also up in March as people carried out renovations while in isolation or carrying out conversions for home offices. They also dropped off in April but rebounded in May. Light industry was also in positive territory over the three months as people renovated properties while in isolation.

Bulky goods (including hardware), specialised & luxury goods (office furniture, toy stores, antique shops) and specialised food retailing (bottle shops) showed an increase each month for the three months in comparison with 2019.

Some of the most negatively affected groups outside of the travel segment were dining & entertainment, furniture and household, personal services (laundry services, beauticians and cleaning services) as well as professional services.



3.1 Updated Spendmapp Data for the COVID-19 Restricted Period

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**Bulky Goods**

Auto and Home Supply Stores  
Home Supply Warehouse Stores  
Nurseries Lawn and Garden Supply Stores  
Hardware Stores  
Household Appliance Stores

**Dining and Entertainment**

Eating Places Restaurants  
Bowling Alleys  
Bands Orchestras  
Betting/Casino Gambling  
Video Tape Rental Stores  
Government-Licensed On-Line Casinos (On-Line Gambling)  
Video Game Arcades  
Billiard/Pool Establishments  
Sporting/Recreation Camps  
Motion Picture Theatres  
Golf Courses - Public  
Theatrical Ticket Agencies  
Caterers  
Dance Hall Studios Schools  
Sports Clubs/Fields  
Digital Goods: Large Digital Goods Merchant  
Digital Goods: Media Books Movies Music  
Digital Goods: Games  
Country Clubs  
Drinking Places  
Fast Food Restaurants  
Aquariums  
Government-Licensed Horse/Dog Racing  
Amusement Parks/Carnivals

**Department Stores, Discount Department stores and clothing and textiles**

Department Stores  
Children's and Infant's Wear Stores  
Commercial Footwear  
Discount Stores  
Men's and Boy's Clothing and Accessories Stores  
Uniforms Commercial Clothing  
Family Clothing Stores  
Shoe Stores  
Women's Ready-To-Wear Stores  
Women's Accessory and Specialty Shops  
Miscellaneous Apparel and Accessory Shops  
Sports and Riding Apparel Stores  
Variety Stores  
Men's Women's Clothing Stores

3.1 Updated Spendmapp Data for the COVID-19 Restricted Period

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**Furniture and other Household Goods**

Furniture Home Furnishings and Equipment Stores Except Appliances

Fireplace Fireplace Screens and Accessories Stores

Drapery Window Covering and Upholstery Stores

Miscellaneous Home Furnishing Specialty Stores

Floor Covering Stores

Furniture Repair Refinishing

**Grocery Stores and Supermarkets**

Grocery Stores Supermarkets

**Light Industry**

Electronics Repair Shops

Paints Varnishes and Supplies

Electrical Parts and Equipment

A/C Refrigeration Repair

Heating Plumbing A/C

Landscaping Services

Wrecking and Salvage Yards

Specialty Cleaning

Lumber Building Materials Stores

Glass Paint and Wallpaper Stores

Miscellaneous Publishing and Printing

Industrial Supplies (Not Elsewhere Classified)

Small Appliance Repair

Hardware Equipment and Supplies

Plumbing Heating Equipment and Supplies

Construction Materials (Not Elsewhere Classified)

Metal Service Centres

Fuel Dealers (Non Automotive)

Petroleum and Petroleum Products

Marinas Service and Supplies

**Other**

Court Costs Including Alimony and Child Support - Courts of Law

Wires Money Orders

Bail and Bond Payments (payment to the surety for the bond not the actual bond paid)

Religious Organizations

Piece Goods Notions and Other Dry Goods

Money Transfer - Member Financial Institution

Telecommunication Services

Nondurable Goods (Not Elsewhere Classified)

Non-FI Money Orders

Wholesale Clubs

Government-Owned Lotteries

Telecommunication Equipment and Telephone Sales

Chemicals and Allied Products (Not Elsewhere Classified)

GCAS Emergency Services ( For Visa Only)

i-Purchasing Pilot (not valid for Visa)

Intra-Company Purchases

3.1 Updated Spendmapp Data for the COVID-19 Restricted Period

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Payment Service Provider - Merchant Payment Transaction

Commercial Equipment (Not Elsewhere Classified)

Manual Cash Disburse

Video Amusement Game Supplies

Political Organizations

Special Telecom Merchants

VisaPhone

Automated Referral Service ( For Visa Only)

Visa Credential Service ( For Visa Only)

Telegraph Services

Remote Stored Value Load - Merchant

Exterminating Services

Automated Cash Disburse

Miscellaneous Recreation Services

Information Retrieval Services

Cable Satellite and Other Pay Television and Radio

Quasi Cash - Member Financial Institution

Remote Stored Value Load - Member Financial Institution

Payment Service Provider - Money Transfer for a Purchase

Durable Goods (Not Elsewhere Classified)

**Personal Services**

Carpet/Upholstery Cleaning

Funeral Services Crematories

Miscellaneous General Services

Barber and Beauty Shops

Laundries

Counselling Services

Shoe Repair/Hat Cleaning

Clothing Rental

Laundry Cleaning Services

Dating/Escort Services

Photographic Studios

Tax Preparation Services

Dry Cleaners

Massage Parlours

Health and Beauty Spas

Cleaning and Maintenance

Buying/Shopping Services

**Professional Services**

Photo Developing

Membership Organizations

Detective Agencies

Business/Secretarial Schools

Door-To-Door Sales

Opticians Optical Goods and Eyeglasses (no longer valid for first presentments)

Dentists Orthodontists

Computer Repair

3.1 Updated Spendmapp Data for the COVID-19 Restricted Period

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Hospitals  
Elementary Secondary Schools  
Security Brokers/Dealers  
Correspondence Schools  
Colleges Universities  
Direct Marketing - Combination Catalogue and Retail Merchant  
Real Estate Agents and Managers - Rentals  
Direct Marketing - Insurance Services  
Professional Services  
Credit Reporting Agencies  
Medical Services  
Direct Marketing - Outbound Tele  
Advertising Services  
Equipment Rental  
Employment/Temp Agencies  
Veterinary Services  
Computer Programming  
Optometrists Ophthalmologist  
Doctors  
Chiropractors  
Direct Marketing - Catalogue Merchant  
Child Care Services  
Testing Laboratories  
Direct Marketing - Inbound Tele  
Agricultural Cooperative  
Blueprinting and Photocopying Services  
Direct Marketing - Subscription  
Automobile Associations  
Civic Social Fraternal Associations  
Charitable and Social Service Organizations - Fundraising  
Vocational/Trade Schools  
Commercial Photography Art and Graphics  
Opticians Eyeglasses  
Osteopaths  
Secretarial Support Services  
Nursing/Personal Care  
Chiropodists Podiatrists  
Miscellaneous Business Services  
Educational Services  
Medical and Dental Labs  
Accounting/Bookkeeping Services  
Computer Network Services  
Direct Marketing - Other  
Consulting Public Relations  
Legal Services Attorneys  
Quick Copy Repro and Blueprint  
Architectural/Surveying Services

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**3.1 Updated Spendmapp Data for the COVID-19 Restricted Period**

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**Specialised and Luxury Goods**

Office and Commercial Furniture  
Sporting Goods Stores  
Miscellaneous General Merchandise  
Pet Shops Pet Food and Supplies  
Antique Shops Sales Repairs and Restoration Services  
Mail Order Houses Including Catalogue Order Stores Book/Record Clubs  
Hearing Aids Sales and Supplies  
Computer Software Stores  
Artist's Supply and Craft Shops  
Florists Supplies Nursery Stock and Flowers  
Jewellery Stores Watches Clocks and Silverware Stores  
Typesetting Plate Making and Related Services  
Hobby Toy and Game Shops  
Bicycle Shops  
Electronics Stores  
Wig and Toupee Stores  
Camera and Photographic Supply Stores  
Luggage and Leather Goods Stores  
Books Periodicals and Newspapers  
Art Dealers and Galleries  
Stamp and Coin Stores  
Cigar Stores and Stands  
Electric Razor Stores  
Photographic Photocopy Microfilm Equipment and Supplies  
Watch/Jewellery Repair  
Precious Stones and Metals Watches and Jewellery  
Record Stores  
Antique Reproductions  
Miscellaneous Specialty Retail  
Pawn Shops  
Tent and Awning Shops  
Drug Stores and Pharmacies  
Typewriter Stores  
Book Stores  
Antique Shops  
Swimming Pools Sales  
Medical Dental Ophthalmic and Hospital Equipment and Supplies  
Sewing Needlework Fabric and Piece Goods Stores  
Cosmetic Stores  
Religious Goods Stores  
Florists  
Digital Goods: Applications (Excludes Games)  
Used Merchandise and Second-hand Stores  
Stationery Stores Office and School Supply Stores  
Drugs Drug Proprietaries and Druggist Sundries  
Furriers and Fur Shops

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### 3.1 Updated Spendmapp Data for the COVID-19 Restricted Period

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Orthopaedic Goods - Prosthetic Devices

Stationary Office Supplies Printing and Writing Paper

Picture/Video Production

Computers Peripherals and Software

Tailors Alterations

Music Stores-Musical Instruments Pianos and Sheet Music

News Dealers and Newsstands

Glassware Crystal Stores

#### **Specialised Food Retailing**

Candy Nut and Confectionery Stores

Bakeries

Package Stores-Beer Wine and Liquor

Dairy Products Stores

Miscellaneous Food Stores - Convenience Stores and Specialty Markets

Freezer and Locker Meat Provisioners

#### **Trades and Contractors**

Welding Repair

Miscellaneous Repair Shops

Special Trade Contractors

Roofing/Siding Sheet Metal

Carpentry Contractors

Masonry Stonework and Plaster

Concrete Work Contractors

General Contractors

Electrical Contractors

#### **Transport**

Snowmobile Dealers

Boat Dealers

Parking Lots Garages

Automated Fuel Dispensers

Auto Body Repair Shops

Truck/Utility Trailer Rentals

Auto Paint Shops

Service Stations

Truck Stop

Tyre Re-treading and Repair

Mobile Home Dealers

Motor Freight Carriers and Trucking - Local and Long Distance Moving and Storage

Companies and Local Delivery Services

Motorcycle Shops Dealers

Car Washes

Transportation Services (Not Elsewhere Classified)

Miscellaneous Auto Dealers

Public Warehousing and Storage - Farm Products Refrigerated Goods Household Goods and Storage

Motorcycle Shops and Dealers

Commuter Transport Ferries

3.1 Updated Spendmapp Data for the COVID-19 Restricted Period

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Bus Lines

Motor Vehicle Supplies and New Parts

Motor Homes Dealers

Courier Services

Car and Truck Dealers (Used Only) Sales Service Repairs Parts and Leasing

Towing Services

Auto Service Shops

Automotive Tire Stores

Tolls/Bridge Fees

Car and Truck Dealers (New & Used) Sales Service Repairs Parts and Leasing

Automotive Parts and Accessories Stores

**Travel**

Airlines

Hotels/Motels/Inns/Resorts

Timeshares

Car Rental

Gift Card Novelty and Souvenir Shops

TUI Travel - Germany

Direct Marketing - Travel

Recreational Vehicle Rentals

Airports Flying Fields

Trailer Parks Campgrounds

Boat Rentals and Leases